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As a follow-up to the communication sent to cardholders on [April 2, 2026](#), we would like to share a few helpful reminders regarding the new JP Morgan card program.

- **Card Delivery:** New cards are being delivered via FedEx to cardholders' home addresses and should already be arriving this week.
- **Card Activation – Online vs. Phone:** The activation instructions previously shared apply to phone-based activation. If you choose to activate your card(s) online, you will be prompted to enter your ZIP code. Please note that this should be **the ZIP code where the card was delivered**.
- **Receiving Multiple Cards:** If you are both a Purchasing Card and Travel Card holder, you will receive two separate cards:
 - The Purchasing Card is silver and labeled **PURCHASING** on the front.
 - The Travel Card is gold and labeled **CORPORATE** on the front.

For additional information and answers to frequently asked questions, please visit the [JP Morgan Transition website](#). If you have additional questions regarding the transition, you can reach out to Betsy Miller in the Controller's Office at bcmiller@fsu.edu.

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