Concur Online Help

**Purpose:** Users will encounter non-routine issues from time to time. Concur provides easily accessible online help. Training will direct users to the options available for University employees.

To access online help:

From the Concur home page, click the Help link in the upper right corner. You will see a menu of help categories:

- **Training** all FSU options available for training and resources
- **Help** topics are written instructions on Request, Travel, and Expense topics
- **Take a Tour** provides quick tips for navigating Concur

**Additional Assistance**

Contact –

[Travel@fsu.edu](mailto:Travel@fsu.edu)

**FSU-Concur Helpdesk:**

- (850) 645-TRVL (8785)
- Monday - Friday: 8 am - 5 pm (EST)