OMNI Auxiliary AR/Billing: ITS

Placing an Order

All new orders are placed through the ITS Technology Service Request Form. Please be aware that a Purchase Order serves to encumber funds & enable internal charges. A Purchase Order does not serve to place an order with ITS.

Are you changing your funding with ITS?

If you are working with ITS and have to change funding on existing services, please be sure to submit a new ITS TSR form located here. If assistance is needed in placing the service order (TSR), please refer to the guidance located on the ITS Service Desk website.

Creating a Requisition

This requisition is very much like other blanket purchase orders departments are accustomed to. Review the below step-by-step guide to ensure the appropriate vendor & categories are selected.

1. Determine your requisition amount as described separately. Your department’s Budget Account Manager may have already performed this task for you.

2. Navigate to page: https://my.fsu.edu > “FI” > Internal/Auxiliary Requisition > Requisition as shown below:
3. You will land on the **Requisition Settings** page. Click the magnifying glass to the right of the “Supplier” field to look up your supplier.

   ![Requisition Settings Page](image)

4. Search for your supplier. All internal suppliers will begin with “AUX.” Type “AUX” in the Supplier ID field & select “Find.” The search results will show a list of internal suppliers. Select the appropriate supplier.
   
a. You must enter a supplier that begins with AUX. For this requisition, the appropriate supplier is “AUX0000009 | FSU Information Technology Services”

   ![Supplier Search](image)
5. The system will bring you back to the Requisition Settings page with the supplier information included.

6. Choose a Unit of Measure. **Always choose “EA” for internal requisitions.**
7. Enter a due date. **For year-long, open ended PO’s such as what would be typical for this line of business, use 06/30 of the appropriate fiscal year.**

8. If you receive the following warning message after entering the date, click “OK”.

9. When finished, select “OK” at the bottom of the screen.

10. You will be returned to the **Create Requisition** page. Select “Special Requests” to begin adding the individual lines for your requisition (if you are directed to the **Requisition Settings** page again after selecting Special Requests, click “OK” to proceed).
11. Create line(s) for your services as appropriate.
   a. Enter the item description as desired.
   b. Enter Price & Quantity:
      i. Price: equal to the amount you plan to spend for the PO duration
      ii. Quantity: 1 – *Note: quantity should always equal 1*
   c. Search for your Category Code(s). Type “AUX_ITS” into the Category field & select the magnifying glass to search for the category code. It is very important that you select the appropriate internal category code.
      i. For ITS PO’s, choose from the following Category Codes as shown below:

<table>
<thead>
<tr>
<th>Category Code</th>
<th>Description</th>
<th>Detail</th>
<th>Expense Account</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUX_ITS0000001</td>
<td>ITS-Professional Services</td>
<td>Desktop support &amp; ITS Assessments</td>
<td>740750</td>
</tr>
<tr>
<td>AUX_ITS0000002</td>
<td>ITS-File Storage/Virtual Computing</td>
<td></td>
<td>740751</td>
</tr>
<tr>
<td>AUX_ITS0000003</td>
<td>ITS-Phone Services</td>
<td>Local Phone (Centrex &amp; VoIP) &amp; cable</td>
<td>740752</td>
</tr>
<tr>
<td>AUX_ITS0000005</td>
<td>ITS-Campus Access and Security Services</td>
<td>CASS</td>
<td>740753</td>
</tr>
<tr>
<td>AUX_ITS0000006</td>
<td>ITS-Data Circuits Services</td>
<td>Networking/Internet Services, including MAN or MFN connections, DSL/HIS, Broadband, PRI’s, etc.</td>
<td>740754</td>
</tr>
<tr>
<td>AUX_ITS0000007</td>
<td>ITS-Non-Recurring Labor &amp; Material</td>
<td>Work orders, repairs, 1x charges, material &amp; labor</td>
<td>740755</td>
</tr>
<tr>
<td>AUX_ITS0000008</td>
<td>ITS-Research Computing</td>
<td></td>
<td>740756</td>
</tr>
<tr>
<td>AUX_ITS0000009</td>
<td>ITS-Cellphone Services</td>
<td></td>
<td>740757</td>
</tr>
<tr>
<td>AUX_ITS0000010</td>
<td>ITS-Managed Port Fees</td>
<td>Monthly fee for wired data ports managed/maintained by ITS</td>
<td>740758</td>
</tr>
<tr>
<td>AUX_ITS0000011</td>
<td>ITS-Software Licensing Services</td>
<td>Fees related to enterprise software licensing offered through ITS, such as Microsoft Campus Agreement, Adobe, SPSS, SAS, Matlab, computer purchase assessments, etc.</td>
<td>740759</td>
</tr>
<tr>
<td>AUX_ITS0000012</td>
<td>ITS-Admin Fees</td>
<td>For ITS internal use only</td>
<td>740799</td>
</tr>
<tr>
<td>*AUX_FAC0000001</td>
<td>CIP FACILITIES</td>
<td>FOR FACILITIES DESIGN &amp; CONSTRUCTION ONLY</td>
<td>780001</td>
</tr>
</tbody>
</table>

d. If needed, add notes in the “Additional Information” field. This will be for your research purposes only.
12. When ready, select “Add to Cart” at the bottom of the page.

13. You will see a new blank line. You may choose to add additional lines if needed. Please group all activity per category code onto one line versus spreading it out over multiple lines when the category code is the same, unless you are adding multiple budget combinations in the same category code.

14. When lines for all applicable ITS services have been added & you are ready to check out, select “Checkout” at the top of the page:

15. You will be returned to the Checkout – Review & Submit page.

16. Flag all of the requisition lines as “Amount Only” as shown below. **This is important: without this step, your PO encumbrance will not be correct after your PO is expended.**

   a. Select the icon under the “Details” column for the line:
b. On the “Line Details” page, select the checkbox for “Amount Only.” Additionally, the Buyer field MUST remain as “FSU_AUX_AUTOSOURCE_BUYER.”

c. Scroll to the bottom of the page & select “OK”.

d. A message will pop up indicating that your quantity will be set to 1; this is ok. Select “Yes”.

e. Repeat steps (a) through (d) for all lines.

17. Enter your accounting information e.g. department ID, fund, project, etc., as shown below:

a. Expand the lines using the small grey arrows & then select the “Chartfields2” tab:
b. Enter the appropriate department ID, fund & project combination in the Chartfields2 tab.
   
i. **NOTE: A project must be on its own requisition. A requisition can not include multiple projects, or a project & multiple non-project funds.**
   
   ii. A requisition can include multiple non-project combinations (including optional chartfields).

   c. Repeat steps (a) & (b) for all lines.

18. When reviewed & ready to submit for approval, click **Save & Submit** at the bottom of the page:

19. The standard approval workflow will be initiated. Once the requisition is fully approved, it will become a purchase order & will be dispatched to the vendor when the applicable system processes run throughout the day.