

OMNI Auxiliary AR/Billing: ITS

Placing an Order

All new ITS service requests are placed through the ITS Service Center (<u>https://servicecenter.fsu.edu/s/</u>). Please be aware that a Purchase Order serves to encumber funds & enable internal charges. **A Purchase Order does not serve to place a service request with ITS.**

Are you changing your funding with ITS?

If you are working with ITS and have to change funding on existing services, please be sure to submit a new ITS case located <u>https://servicecenter.fsu.edu/s/</u>. If assistance is needed in placing the case, please refer to the guidance located on the My FSU Service Center (<u>https://servicecenter.fsu.edu/s/</u>).

To view your ITS Detailed Billing Reports

After the billing cycle concludes in OMNI each month, you will be able to access your ITS Detailed Billing Report here https://its.fsu.edu/help/it-support/staff#billing). Navigate to the bottom of the page to the Monthly ITS Charges section.

ITS Billing
Review the ITS Detailed Billing Report for monthly,
departmental IT charges.
ITS Billing Report >
ITS Historic Billing Report (Prior to July 2024) >
Questions?
View the ITS Billing Guide for tips on navigating the report or
submit a support request.
How to Review Your ITS Bill >

Creating a Requisition

This requisition is very much like other blanket purchase orders departments are accustomed to. Review the below step- by-step guide to ensure the appropriate vendor & categories are selected.

1. Determine your requisition amount as described separately. Your department's Budget Account Manager may have already performed this task for you.



2. Navigate to page: <u>https://my.fsu.edu</u> > "FI" > Internal/Auxiliary Requisition > Requisition as shown below:





3. You will land on the **Requisition Settings** page. Click the magnifying glass to the right of the "Supplier" field to look up your supplier.

Requisition Settings Business Unit	FSU01	م	Florida Sta	te University	Rec	quisition Name			
*Requester	RBERG		Q Robert Ber			Priority	Medium •		
	USD		- Robert Ben	9		Phoney			
*Currency	000								
Line Defaults (?)									
Note: The defaults specified below will be	e applied to requis	ition lines							
		(9)	Cotor		(٩			
Supplier			Categ			~			
Supplier Location		Q	Unit of Meas	ure	Q				
hipping Defaults									
Г				A	One Time Address				
Ship To	SFAB220	Q		Add	Jne Time Address				
Due Date			At	tention					
ccounting Defaults									
III Q								∢ ∢ 1-1	lof1 🔻 🕨 🕨
Chartfields1 Details	Asset Inform	nation III							
Dist Percent Lo	cation	GL Unit	Dept	Fund	PC Bus Unit	Project		Activity	Source 1
1 SF	AB220	FSU01 Q	196000 Q	Q	٩		Q		Q
								L	
(Þ
OK Cancel	Refresh								

- 4. Search for your supplier. All internal suppliers will begin with "AUX." Type "AUX" in the Supplier ID field & select "Find." The search results will show a list of internal suppliers. Select the appropriate supplier.
 - a. You must enter a supplier that begins with AUX. For this requisition, the appropriate supplier is "AUX0000009 | FSU Information Technology Services"

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Supplier ID AUX			Find
Name			Reset
Short Supplier Name			
Alternate Supp Name			
City			
Country	Q	State	•
Postal Code			

FSU CONTROLLER'S OFFICE

earc	h Result	S							
野	Q						I I I I	0 of 32 V	► I
		Supplier ID	Supplier Name	Default Location	Default Location Description	Address	City	State	
0	1	AUX0000002	OBS Copy Program	001	Main	Florida State University	Tallahassee	FL	R
0	2	AUX0000003	OBS Postal Services	001	Main	Florida State University	Tallahassee	FL	R
0	3	AUX0000006	FSU Card Center	001	Main	Florida State University	Tallahassee	FL	E
0	4	AUX0000007	Parking and Transportation	001	Main	Florida State University	Tallahassee	FL	E
0	5	AUX0000008	Warehouse	001	Main	Florida State University	Tallahassee	FL	F
0	6	AUX0000009	FSU Information Technology Service	001	MAIN	296 Champions Way	Tallahassee	FL	R
٢	7	AUX0000010	College of Music Performance Halls	001	Main	PO BOX 3061180	Tallahassee	FL	E
0	8	AUX0000011	College of Medicine	001	Main	1115 W. Call St	Tallahassee	FL	R

5. The system will bring you back to the **Requisition Settings** page with the supplier information included.

Business U	nit FSU01	۹	Florida State University	Requisition Name
*Reques	ter RBERG		Q Robert Berg	Priority
*Curren	USD			
	icy 000			
Line Defaults ⑦	AUX000009	٩	Category	۹

6. Choose a Unit of Measure. Always choose "EA" for internal requisitions.

Business	s Unit	FSU01	۹		Florida State Univ	ersity	Requisition Nam	
*Requester		RBERG O		Q	Robert Berg		Priority	
*Curr	*Currency							
	onoj							
	, only							
ine Defaults ⑦		L						
ine Defaults ⑦ Supplier		000009	٩		Category		 ٩	



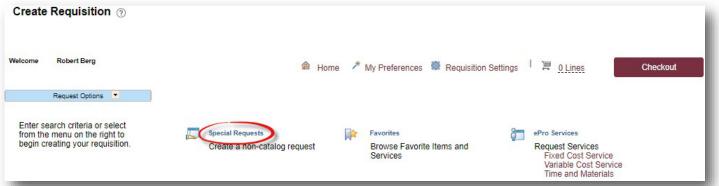
7. Enter a due date. For year-long, open ended PO's such as what would be typical for this line of business, use 06/30 of the appropriate fiscal year.

Business	Unit FSU01	Q	Florida State U	niversity	Requisition Name
*Reque	ester RBERG		Q Robert Berg		Priority
*Curre	USD				
Line Defaults ⑦					
Note: The defaults specified belo	w will be applied to p	and the state of the second			
note. The deliants specified bere	w win be applied to it				
Supplier	AUX0000009	Q.	Category		Q
			Category Unit of Measure		Q
Supplier Supplier Location	AUX0000009	٩			٩
Supplier	AUX0000009	٩			

8. If you receive the following warning message after entering the date, click "OK".

Warning date out of range. (15,9)	
The date entered is either more than 30 days in the past or 30 days in the futu normally true for this date. Either acknowledge that the date is OK, or correct the	
ОК	

- 9. When finished, select "OK" at the bottom of the screen.
- 10. You will be returned to the **Create Requisition** page. Select "Special Requests" to begin adding the individual lines for your requisition (if you are directed to the *Requisition Settings* page again after selecting Special Requests, click "OK" to proceed).





- 11. Create line(s) for your services as appropriate.
- a. Enter the item description as desired.
 - b. Enter Price & Quantity:
 - i. Price: equal to the amount you plan to spend for the PO duration
 - ii. Quantity: 1 Note: quantity should always equal 1
 - c. **Search for your Category Code(s).** Type "**AUX_ITS**" into the Category field & select the magnifying glass to search for the category code. It is very important that you select the appropriate internal category code.
 - i. For ITS PO's, choose from the following Category Codes as shown below:

Category Code	Description	Detail	Expens
Category Code	Description		е
			Accou
			nt
AUX_ITS0000001	ITS-Professional Services	Desktop support & ITS Assessments	740750
AUX_ITS000002	ITS-File Storage/Virtual Computing		740751
AUX_ITS000003	ITS-Phone Services	Local Phone (Centrex & VoIP) & cable	740752
AUX_ITS0000005	ITS-Campus Access and Security Services	CASS	740753
AUX_ITS0000006	ITS-Data Circuits Services	Networking/Internet Services, including MAN or MFN connections, DSL/HIS, Broadband, PRI's, etc.	740754
AUX_ITS0000007	ITS-Non-Recurring Labor & Material	Work orders, repairs, 1x charges, material & labor	740755
AUX_ITS000008	ITS-Research Computing		740756
AUX_ITS0000009	ITS-Cellphone Services		740757
AUX_ITS0000010	ITS-Managed Port Fees	Monthly fee for wired data ports managed/maintained by ITS	740758
AUX_ITS0000011	ITS-Software Licensing Services	Fees related to enterprise software licensing offered through ITS, such as Microsoft Campus Agreement, Adobe, SPSS, SAS, Matlab, computer purchase assessments, etc.	740759
AUX_ITS0000012	ITS-Admin Fees	For ITS internal use only	740799
AUX_ITS0000013	ITS-Cloud Services		
*AUX_FAC0000001	CIP FACILITIES	FOR FACILITIES DESIGN & CONSTRUCTION ONLY	780001

d. If needed, add notes in the "Additional Information" field. This will be for your research purposes only.

*Item Description	Local Service - Phone & Ca	ble			1
*Price	100		*Currency	USD	
*Quantity	1		*Unit of Measure	EA	Q
*Category	AUX_ITS000003	٩	Due Date	06/30/2019	
upplier					
Supplier ID	AUX0000009	٩			
Supplier Name	FSU Information Technolo	٩	FSU Information Technology Service	Suggest New	Supp
Supplier Item ID			Service		
	L				

12. When ready, select "Add to Cart" at the bottom of the page.

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Add to Cart	

- 13. You will see a new blank line. You may choose to add additional lines if needed. Please group all activity per category code onto one line versus spreading it out over multiple lines when the category code is the same, unless you are adding multiple budget combinations in the same category code.
- 14. When lines for all applicable ITS services have been added & you are ready to check out, select "Checkout" at the top of the page:

Create Requisition @	
Welcome Robert Berg	Checkout
Request Options	

- 15. You will be returned to the Checkout Review & Submit page.
- 16. Flag all of the requisition lines as "Amount Only" as shown below. **This is important: without this step, your PO encumbrance will not be correct after your PO is expended.**
 - a. Select the icon under the "Details" column for the line:

Requisition	Lines 🕐									1
Line	Description	Item ID	Supplier	Quantity	UOM	Price	Total	Details	Comments	Delete
▶□ 1 ₽	Local Service - Phone & Cable		FSU Information Technology Service	1.0000	Each	100.0000	100.00		🖓 Add	Û

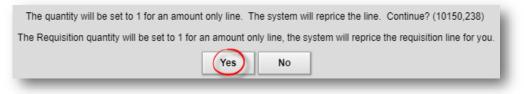
b. On the "Line Details" page, select the checkbox for "Amount Only." Additionally, the Buyer field **MUST**

Merchandise Amount Item ID Category Original Substituted Item Description	1.00 USD	 RFQ Required Device Tracking Zero Price Indicator Stockless Item Anount Only Inspection Required
Physical Nature	Goods 🗸	
Buyer		
	Buyer Information	
	Configuration Info	

remain as "FSU_AUX_AUTOSOURCE_BUYER."

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- c. Scroll to the bottom of the page & select "OK".
- d. A message will pop up indicating that your quantity will be set to 1; this is ok. Select "Yes".



- e. Repeat steps (a) through (d) for all lines.
- 17. Enter your accounting information e.g. department ID, fund, project, etc., as shown below:
 - a. Expand the lines using the small grey arrows & then select the "Chartfields2" tab:

equisition Lines ⑦							
Line Description	Item ID	Supplier		Quantity	UOM	Price T	otal Details
🗩 1 🥐 Local Service - Phone 8	Local Service - Phone & Cable			1.0000	Each	100.00000	100.00 🖺
Shipping Line 1	*Ship To	SFAB220 Q FINE ARTS BLDG 540 W CALL ST TALLAHASSEE, FL 323061150		Add Shipto Comn	nents Quantity	1.0000	
	Address			Add One Time Address	dress Price		
Attent		Robert Berg					
	Due Date						
	*Distribute By	Amt • S	peedChart	۵			
	Accounting Lines						
	Chartfields1 Chart	fields2 <u>D</u> etails	Details 2	Asset Information	Asset Information 2	Budget Information	IIÞ
	Dept Fund	PC Bus Unit	Project		Activ	ity	Source Type

b. Enter the appropriate department ID, fund & project combination in the Chartfields2 tab.

i. NOTE: A project must be on its own requisition. A requisition can not include multiple projects. or a project & multiple non-project funds.

Dept	Fund	PC Bus Unit	Project	Activity	Source Type
196000 Q	110 Q	٩	٩	٩	٩

c. Repeat steps (a) & (b) for all lines.

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18. When reviewed & ready to submit for approval, click **Save & Submit** at the bottom of the page:

Ch	eck Budget				
6	Save & submit	(B	Save for Later	 Add More Items	60 Preview Approvals

19. The standard approval workflow will be initiated. Once the requisition is fully approved, it will become a purchase order & will be dispatched to the vendor when the applicable system processes run throughout the day.