



## REQUIRED SEPARATION OF DUTIES

The cash collection point must maintain a clear separation of duties. An individual may not have responsibility for more than one of the cash handling components: recording of charges/billing, collecting, depositing, and reconciling.

## RESPONSIBILITIES OF ASSIGNED CASH HANDLING FUNCTIONS

- ***Biller/Invoicer (if applicable)***
  - Creates and sends invoices
  - Records and makes changes to the accounts receivable system
  - **Should not** have access to cash
  
- ***Cash Collection Point Cashier***
  - Conducts cash transactions with customers
    - Cash can be received in person and/or via the mail
  - Enters each transaction into an approved cash register or cash receipt journal/log
  - Provides a receipt to everyone paying in person
  - Endorses all checks with a restrictive endorsement immediately upon receipt
  - Counts the cash
  - Turns cash and supporting documentation over to the **Cash Collection Point Supervisor** at the end of his/her shift
    - If a **Cash Collection Point Supervisor** is not assigned, the cash goes to the **Deposit Preparer** and a copy of the supporting documentation goes to the **Reconciler**
    - If there are multiple cashiers on the same shift, each person must have their own cash drawer and cash receipts book
  
- ***Cash Collection Point Supervisor (if applicable)***
  - Monitors cash receipting functions
  - Authorizes various transactions, such as
    - Refunds
    - Voids
    - Cash drawer reconciliations
  - Has access to the cash drawers and safe
  
- ***Deposit Preparer***
  - Retrieves and counts cash receipts from the current or previous business day
  - Prepares the deposit (if armored car pickup) or Departmental Deposit Form and delivers the Departmental Deposit Form to Student Business Services outside the night drop box.
  - Delivers a copy of the Departmental Deposit Form to the **Reconciler**.
  - Stores the cash in a secure location until it is deposited
  
- ***Reconciler***
  - Verifies that the **Deposit Preparer** has deposited all cash received (daily on weekdays)
  - On a monthly basis, reconciles deposit forms to the supporting documentation and the OMNI departmental ledger
  - **Should not** have access to cash

The following table is provided as a guide for roles that are applicable within your unit:

	<u>Assignment</u>	<u>Primary Individual(s) Name or Position Title</u>	<u>Separation of Duties</u>
A)	<b>Biller/Invoicer</b>		Cannot also be B, C, or D
B)	<b>Cash Collection Point Cashier</b>		Cannot also be A, D, or E
C)	<b>Cash Collection Point Supervisor</b>		Cannot also be A or E (Enter N/A if the assignment is not applicable)
D)	<b>Deposit Preparer</b>		Cannot also be A, B, or E
E)	<b>Reconciler</b>		Cannot also be B, C, or D

## RECEIPT PROCEDURES

**All transactions are to be recorded in a cash register or a cash receipt journal/log at the point of collection.** If a cash register is used, develop operating procedures to be used for cashier training. Also, keep a copy of the procedures at each cash register for quick referral.

At the beginning of each designated "shift," the **Cashier** will ask the **Cash Collection Point Supervisor** to retrieve the locked register drawer/cash bag containing the approved change fund advance from the secure location. The **Cashier** should count the beginning till money to verify accuracy. If there are multiple cashiers on the same shift, each person must have their own cash drawer and cash receipts book.

### Procedure for Checks received through the mail

- All **Checks** must be endorsed immediately with a restrictive endorsement stamp provided by Cash Management & Banking Services and must be logged with the appropriate information. ([Payment log template](#))

### Procedure for Cash/Checks received in person

- All **Checks** must be endorsed immediately with a restrictive endorsement stamp provided by Cash Management & Banking Services. {Checks may not be cashed by cash collection points (i.e. customer's personal checks, paychecks, or customer's third-party reimbursement check).}
- Enter all cash and checks received into an approved cash register or cash receipt journal/log.
- The customer should be presented with a pre-numbered FSU official receipt form with a duplicate record to be retained by the unit. Staff must account for all pre-numbered receipts.

### **Voids and refund procedures**

- All voided transactions are to be initiated and approved by the **Cash Collection Point Supervisor**.
- All copies of the voided receipt form are to be retained.

### **Procedure for Cashier's end-of-shift (if applicable)**

- The **Cash Collection Point Supervisor** will run the cash register "totals report" (usually called a "Z" or "ZZ" report). This will close the day's activity and reset the register. If another shift will be used on the cash register, then a subtotal report would be more appropriate (usually called an "X" report).
- The **Cashier** will count down the drawer back to the original till/change the fund amount and prepare a "Cash Drawer Reconciliation." (The template at [Cash Drawer Reconciliation Template](#) can be used or a similar document). The **Cashier** must report all unresolved cash receipt variances to the **Cash Collection Point Supervisor**. Discrepancies (overages and shortages) will be tracked and reported to the Office of Audit Services.
- The **Cash Collection Point Supervisor** will review and verify the "Cash Drawer Reconciliation," including the till money count, retained for the next day change fund. The "Cash Drawer Reconciliation," "ZZ" report, and other supporting documentation are to be retained by the **Cash Collection Point Supervisor**.
- The cash receipts will either be given to the **Deposit Preparer** for immediate deposit preparation or will be secured in a designated location by the **Cash Collection Point Supervisor** until it can be prepared for deposit.
- A copy of the "Cash Drawer Reconciliation" will be provided to the **Reconciler**. Only the cash, checks, and credit card receipts, if applicable, should be provided to the **Deposit Preparer**.

### **SECURING CASH/CASH EQUIVALENTS AND RECEIPTS**

- Ideally, a safe should be used for storage of the change fund and daily receipts until deposited. Alternatively, where the purchase of a safe is not feasible, a locking cash box should be used and placed in a locking drawer.
- Access to the drawer and cash box must be limited to the **Cash Collection Point Cashier**, **Cash Collection Point Supervisor** (if applicable), and **Deposit Preparer** and should remain locked when not in use. The cash box procedures, including key management and access, should be documented and parallel management's policies and expectations.
- Safe combinations should be changed whenever someone leaves the unit who knows the combination.
- Keys to safes and/or cash boxes and safe combinations need to be kept in a secure, secret place.
- Each unit should reevaluate regularly, at least annually, whether or not the purchase of a safe for overnight cash storage is justified. Management should provide clear guidelines for this periodic evaluation.

## CASH DEPOSITING

### Deposit preparation procedure

- Count money and prepare a preprinted bank deposit slip/Departmental Deposit Form.
- Settle deposits accounting for receipts originating from credit card sales **daily**.

### Deposit delivery procedure

- The deposit should be hand-delivered to the Office of Student Business Services or directly to the bank—if armored car service is available. Deposits should not be transmitted to the Office of Student Business Services through campus mail. **Daily deposits are required.** Exceptions may be granted in writing upon request by the Controller's Office.
- Deposit all funds intact. The entire amount of receipts collected must be deposited so that all receipts are posted as receipts to the Unit's OMNI ledger. None of the cash collected in the Unit may be used prior to deposit. For example, the Unit cannot use \$10 of its cash receipts to purchase postage and then reduce the amount of its cash deposit by the \$10 used.
- Secure the deposit in a tamper-resistant bag (available through Cash Management & Banking Services – <http://www.superiorbag.com>). Be as inconspicuous as possible by disguising the money bag in some fashion, such as placing it in a book bag. Alter the route and time of delivery to the designated deposit drop-off.

## RECONCILIATION OF CASH RECEIPTS

- Balance all cash collected daily by comparing the total of the cash to the cash register or cash receipt journal/log (see Procedure for Cashier's end-of-shift section above).
- Compare the "Daily Cash Reconciliation" to the bank deposit slip Departmental Deposit Form.
- Compare the deposit journal to the departmental copy of the Departmental Deposit Form.
- Trace the bank deposit slip Departmental Deposit Form to the OMNI departmental ledger on a monthly basis.
- Maintain proof of all reconciliations by the department for five years plus the current year.
- Report all unreconciled items to the Director/Dean for the unit on a monthly basis.